



1680 373<sup>RD</sup> AVENUE NE, STANCHFIELD, MN 55080  
[office@arcretreat.org](mailto:office@arcretreat.org) - [www.arcretreat.org](http://www.arcretreat.org)  
(763)689-3540

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July 1, 2006

The Improve Group  
1615 Tramore Place  
Eagan, Minnesota 55122-1896

Dear friends at the Improve Group,

Earlier this year, you advertised in your newsletter that you had a cordless phone system to donate to a local non-profit. We are the happy recipients of that system!

We have now had the system in place for several months, and it is working beautifully. We marvel at the wonderful timing of this gift, as our telephone system had become nearly unusable due to deteriorating wiring inside the walls – extremely expensive if not impossible to repair, and very costly to replace. The cordless Panasonic system completely circumvents the wiring issue, and the eight handsets are sufficient for all our needs.

Thank you so much for this donation. I cannot guess at its market value, but to us it has been priceless! And thank you for all you do to assist non-profits like ARC in becoming more effective in what we do.

Sincerely,

A handwritten signature in black ink that reads 'Jan Wiersma'. The signature is written in a cursive, flowing style.

Jan Wiersma, Executive Director